



## How to Make the Most of Your Free Consultation with JuneLaw

We believe our consultation process has a high value to those who take advantage of it. We will let you know if we think we can help you. If we don't think we can help you, we will try to figure out how you can either help yourself, if the claim is simple, or we'll help you find somebody else who can help. If we think that nothing more can be done at this point, we'll tell you that as well.

Our consultation process is in three steps.



### **The First Phone Call: sharing all the details**

Call us at (734) 481-1000. We will then set up a phone consultation where we find out about the case, ask you questions and identify documents we want you to send us. Our cases often depend on what's in the documents, and we won't know which documents are important unless we talk to you.

When you first call us, be prepared to give us the primary details. For example, are we talking about an insurance denial or an injury? Who is the insurer, where do you work? Are you being treated by any doctors? If so, where? We will prompt you with specific questions, but it will be helpful if you can have that type of information on hand.

Let us know the kinds of documents you have. For example, do you have your insurance policy or benefit plan? Do you have any correspondence from the insurance company? Let us know what you have, even if you don't think it's important.

If you would like to take the next step and meet with our team, we will ask you to send us the documents that you have so we can review them in advance of your visit.

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## **The Consultation: asking all your questions**

After receiving the claim documents, we will set up a Zoom or in-person consultation, whichever you prefer. We will answer all of your questions to the best of our ability, and give you information to help you decide whether you'd like to move forward with an appeal of the denial. Consider in advance all the questions you might want to ask - don't hold back.

You will then make the decision about hiring us. The goal is that if you hire us, you're confident that it's the right thing to do. If we take your case, it's because we believe in you and we believe in your case. We do not take every case.

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## **The Hire: breathe a sigh of relief**

If you hire us, the third step is to hand the legal work over to us. We know that you're going through very difficult times, and we want you to dedicate your time and energy to taking care of yourself and/or your family. This should be a moment when you breathe a sigh of relief that this problem is being handled by experts.

You can call us at any time to get updated on the case. Keep in mind that these types of cases typically progress slowly. We're very methodical about how we work to get the best result possible.

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